



## **Privacy Policy For Encrypted Text Messaging Healthcare Provider Communication**

At FloMed Infusion, we are committed to protecting your personal information and your right to privacy. This Privacy Policy outlines how we collect, use, and protect your data.

### **Information Collection**

We collect only the personal information necessary to provide our services safely and effectively. This may include information such as name, contact information, as well as medical and insurance details.

### **Use of Information**

Your information is used solely to deliver and support the medical services provided by FloMed Infusion. This includes information regarding referrals, scheduling, treatment coordination, and billing.

### **No Sharing for Marketing**

We do **not** sell, rent, or share your mobile or other personal information with third parties for the purpose of marketing. Your data will never be used for unsolicited advertising or promotions.

### **Data Security**

We use appropriate technical and organizational safeguards to protect your information against unauthorized access, disclosure, or misuse.

### **Consent**

In order to opt-in to messaging services, a consent form must be completed and submitted to [Leah@flomedinfusion.com](mailto:Leah@flomedinfusion.com) or faxed to FloMed at 561-55-9801, Attn: Leah. The consent acknowledges the understanding of the following:

- Standard text messaging frequency and data rates may apply depending on mobile carrier and plan.
- Consent may be withdrawn at any time by replying "STOP" or by notifying FloMed in writing at [Hello@flomedinfusion.com](mailto:Hello@flomedinfusion.com).
- Help may be requested by messaging "HELP" or by sending an email to [Leah@flomedinfusion.com](mailto:Leah@flomedinfusion.com) or [Hello@flomedinfusion.com](mailto:Hello@flomedinfusion.com).

### **Contact Us**

If you have any questions about this Privacy Policy or how your information is handled, please contact us at 561-559-9800, x120. You may also contact us in writing at [Hello@Flomedinfusion.com](mailto:Hello@Flomedinfusion.com).